



Care and Maintenance Brochure

The best way to care for your new prefinished floor.

Installation Recommendations

Investing in a Hardwood Floor will give you many years of pleasure and will add value to your home. However, for your new hardwood floor to last longer and stay beautiful, we do have a few recommendations: Please have your floor installed by a certified hardwood flooring installer. This is the easiest way to guarantee your peace of mind. Also, the installer should install the floor according to the instructions laid out in our installation guide (printed on our boxes) as well as conforming to generally accepted industry standards and practices. Additionally the contractor should also properly prepare the sub-floor in order for you to avoid moisture-related problems in the future. If you don't know where to find an installer please contact your local Authorised Appalachian Flooring Dealer who will recommend someone who is right for the job.

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Humidity

As wood is a natural fibre, changes in the level of humidity of the room, in which you have installed your hardwood floor, will cause it to shrink or expand. This is normal and will not harm your floor as long as the humidity level is kept at a normalized level (between 40% and 60%). This can be easily accomplished through the use of an appropriate ventilation and humidification system.

Liquids and spills

All liquids and spills should be wiped off as soon as possible in order to prevent any possible damage. You may consider using area rugs to protect susceptible areas (around kitchen sink, at exterior entrances etc.). Please do not wet mop your floor. Standing water can harm or warp your floor.

Protection

Abrasive dirt such as sand, street dirt and cat litter can damage any hardwood floor regardless of the strength of the finish. However you can help protect your floor by using entrance mats and area rugs in high-risk areas such as entrances and doorways. Regular cleaning or vacuuming of these rugs will prevent accumulation of dirt and thus keep it off your floor. The same logic applies to furniture. Not only should felt pads be placed under the legs of the furniture standing on your floor but the felt pads should be cleaned regularly in order to reduce the risk of damaging your floor. High heels with narrow points should also be avoided on your floor. The tremendous pressure exerted by the tip can dent and scratch the surface.

Sunlight

The colour of your hardwood floor will mature with time and exposure to sunlight and this will cause it to change colour. Any area rug, which blocks out light, should therefore be shifted on a regular basis to keep the colour of your floor more uniform.

Care and Cleaning

Your pre-finished Appalachian Flooring Ltd. Hardwood Floor is easy to clean and maintain. We recommend that you regularly dry-mop and vacuum your floor to avoid the accumulation of grit and dust on the surface. Any conditioning or stain removal from your floor should be performed using products specially formulated for use on pre-finished hardwood floors such as those produced by Bonakemi. This will ensure that they do not compromise the quality of your finish. Using general household cleaners on your pre-finished floor may have a negative impact on the look and strength of your floor's finish and void the manufacturer's warranty. If you have any additional questions about the use of certain products or the general care and maintenance procedures applicable for hardwood floors do not hesitate to ask your local Authorised Appalachian Flooring Dealer.